



THE SHAWNEE INN
AND
GOLF RESORT

Presents Customer Service Training

Featuring *Bryan K. Williams*

****Special Room Rate!****

The Shawnee Inn and Golf Resort will offer a *Customer Service Conference reduced room rate* for this upcoming training event. The rate is **\$89.00** for the evenings of Tuesday, August 10th and/or Wednesday, August 11th, based on double occupancy.

A \$15 Resort Fee*, 6% PA sales tax, and 3% Occupancy tax will be added per night.

* **Resort Fee:** This charged is posted on the bill of all guests staying at The Shawnee Inn and Golf Resort on a per night basis. It includes the following amenities: complimentary parking, unlimited local and toll-free phone numbers, incoming faxes, daily newspapers, use of tennis rackets, and tennis courts, sand volleyball court, jogging/walking trails, planned recreation activities, 9 hole par 3 approach golf course (lit for night play), indoor swimming pool, and hot tub, concierge services, and use of safe deposit boxes at our Front Desk.

- Reservations can be booked directly at www.shawneeinn.com or by contacting the resort's reservations at 1-800-742-9633 ext 1414. When booking your reservation, please reference the "Bryan Williams Service Conference".

Reserve your space at this great training event today!

**Work Like You Own It!
(Morning Session)**

**August 11, 2010
8:30AM - Noon**

**Work Like You Own It!
(Afternoon Session)**

**August 11, 2010
1:30PM – 5:00PM**

www.worklikeyouownit.eventbrite.com

Presented in conjunction with B. Williams Enterprise, LLC